Fox ESS C&I ESS Extended Warranty Policy for G-Max Systems

1. You can purchase Fox ESS's 10-year advanced warranty.

Advanced warranty period of each product series (year)

System components	Advanced Warranty Duration (years)	Extension to 10 years Warranty Price (USD)
Power Conversion System (PCS)	5+5	4500
Fire -Proof System	5+5	500
Liquid Cooling System	5+5	1500
Energy Management System (EMS)*	5+5	1000
Battery Management System (BMS)	5+5	1500

*Fox ESS will not be liable for damage to the machine and other compensation costs caused by third-party EMS that is not certified by our company as a match.

2. Exrended Warranty may be purchased:
   i) on the date of sale.
   ii) within one year from the date of commissioning (It is required to have online data from the past three months).

3. Fox ESS reserves the right to request evidence confirming the proper use of the Product since its purchase - such as maintenance records, commissioning certificates, or photos of the Product - in order to determine whether the warranty extension will be approved.

4. Fox ESS warrants and represents that the Product retains either seventy percent(70%) of Usable Energy 215kWh /241kWh or for a Minimum Throughput 1304MWh /1432MWh, for ten(10) years, which is caculated from the earlier one of (i) its first installation or (ii) three months after the delivery (Incoterms 2020) of the Products to the original buyer, whichever comes first.

5. **The Extended warranty does not include On-Site Services.**
In principle, the entire warranty period shall be continuous from the start defined above. Otherwise, the warranty service is not available for purchase.

6. During the extended warranty period, replacement with an updated product model is allowed.

7. This extended warranty pricing applies to the SSEA market.

Contact Information

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