

Fox ESS EV Charger User Manual



FOXESS CO.,LTD.

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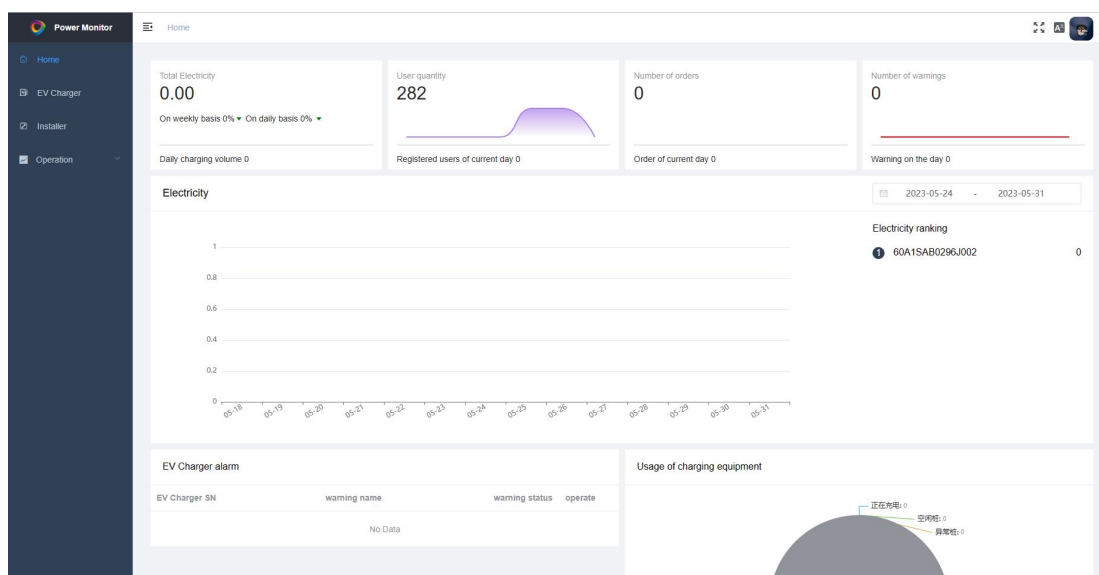
Management Platform Operator Manual

➤ Login



Enter the platform address (<https://charging.foxesscloud.com>) into your browser, enter your operator account and password, and click the login button to enter the platform.

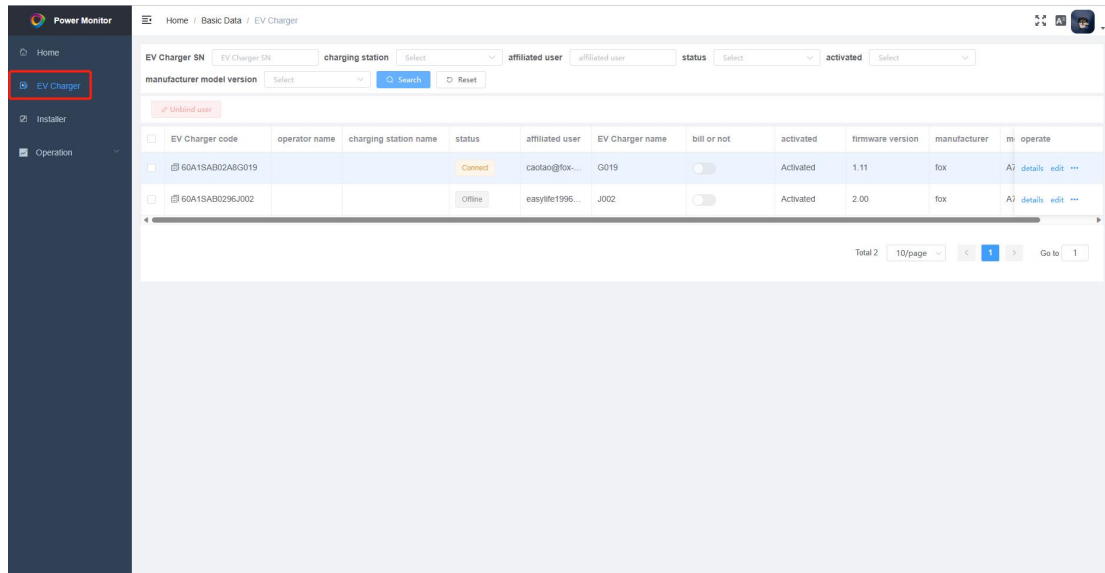
➤ Home



The home page can display data such as total charging volume, number of APP users, number of orders, number of alarms, charging pile alarms, charging equipment usage, and order time distribution of all charging piles under the current dealer.

➤ Charging Pile Management

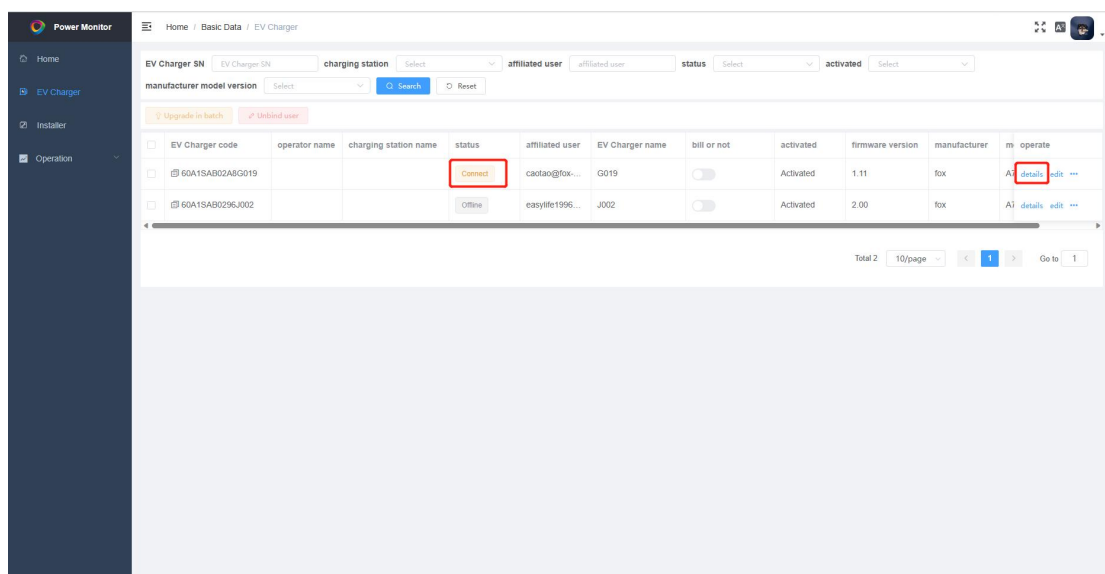
1. Charging pile management

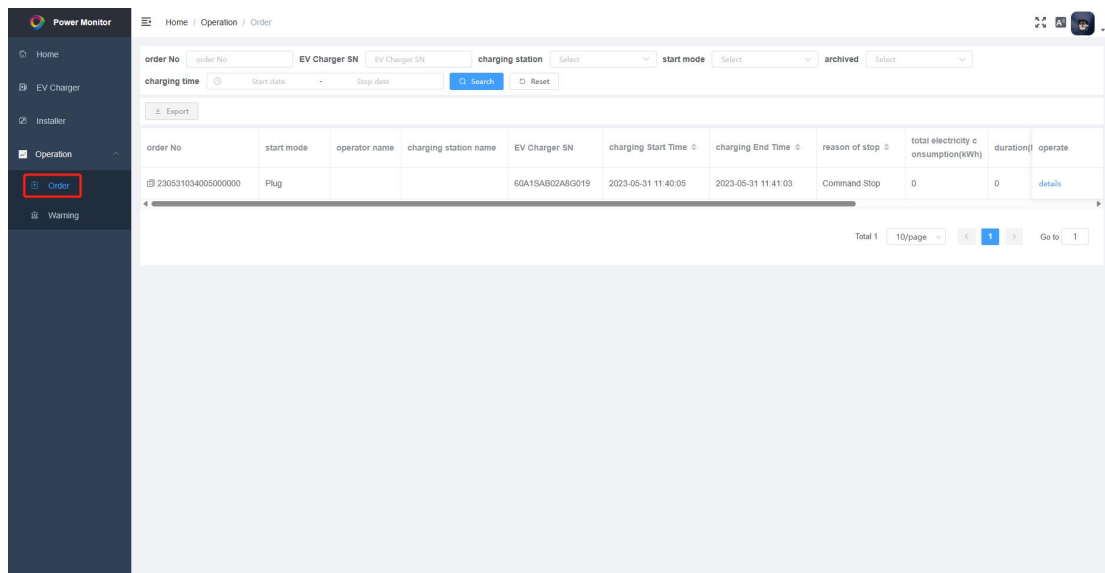
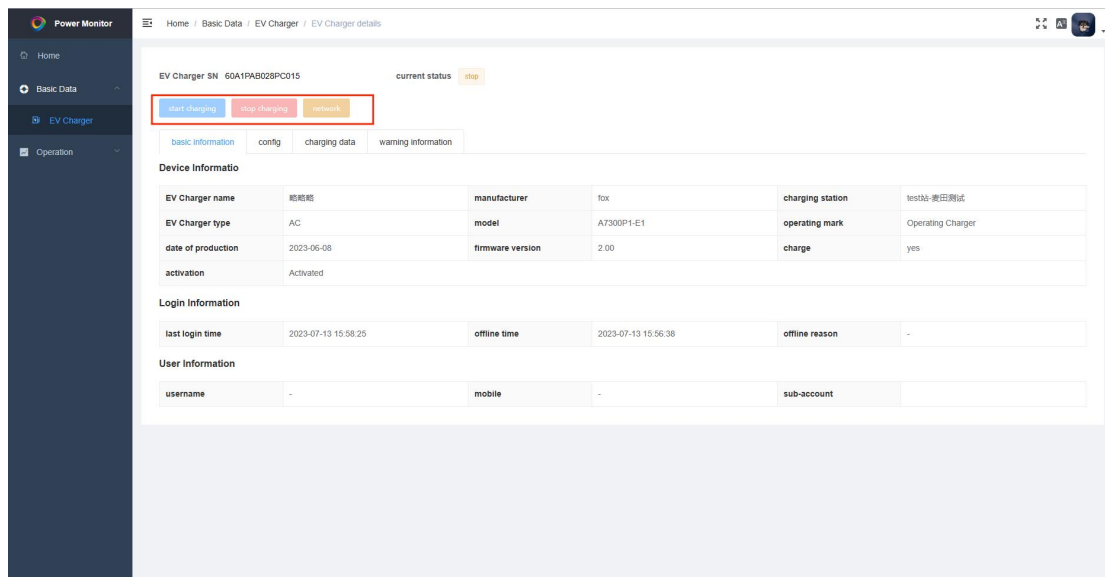


Click Charging pile Management to enter the Charging pile Management list page. You can search the current dealer-owned charging pile by charging pile SN, charging station, belonging user, charging pile status, whether it is active or not, and manufacturer model version.

Note: The dealer's charging pile list is empty by default, only after the installer under the dealer's name binds the charging pile SN by scanning the code through Fox switch App, the bound charging pile will be shown in the dealer's equipment list.

2. Charging



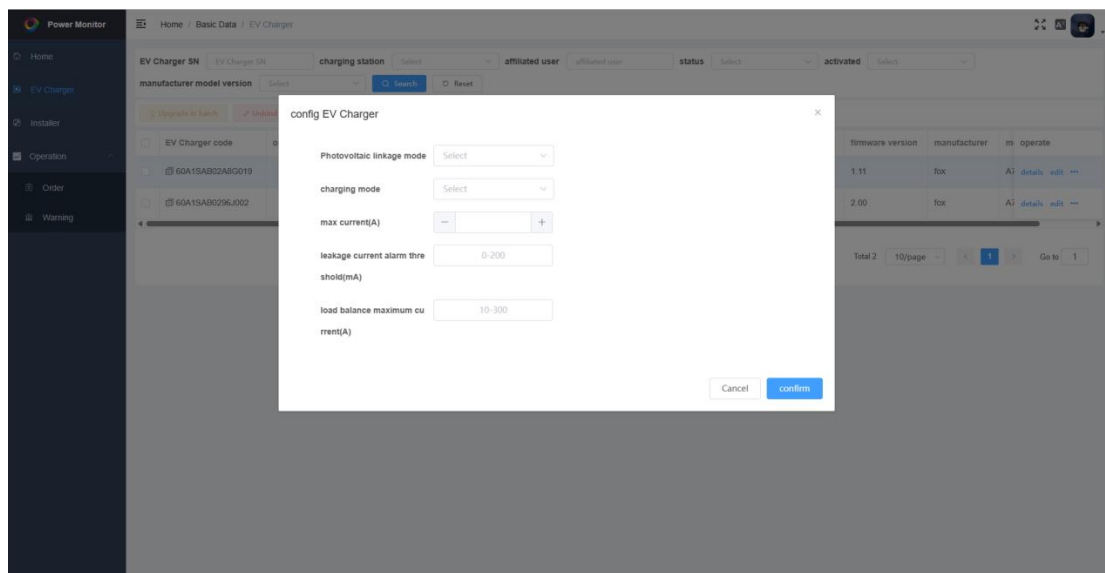
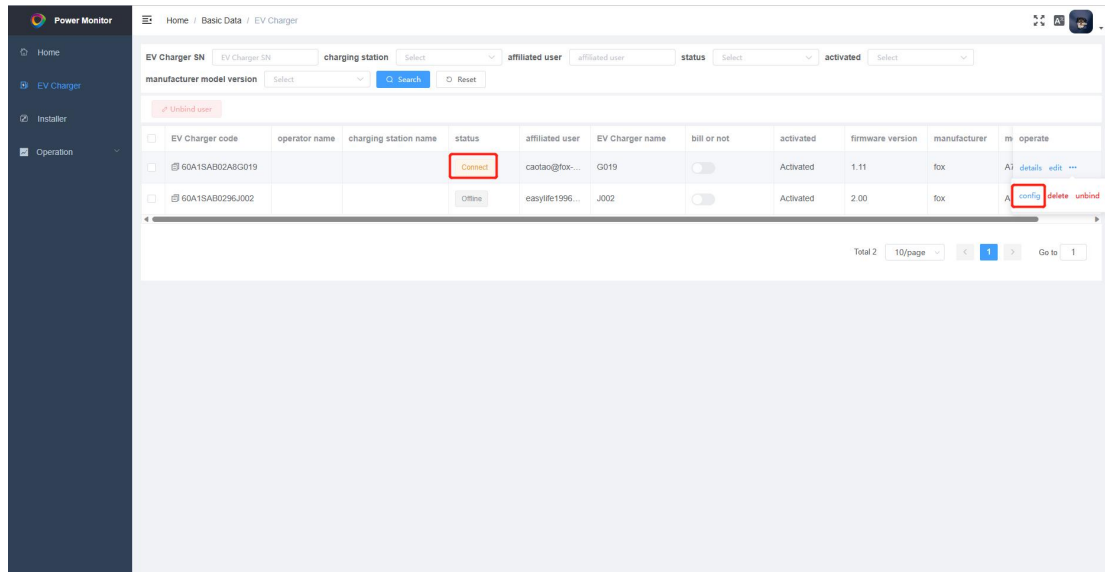


Configure WiFi for the charging pile in the mobile terminal and restart the charging pile to make the charging pile online.

When the charging pile is connected, click the detail button to jump to the charging pile detail page, click the start charging button and OK, the charging pile starts charging;

Click the stop charging button and OK, the charging pile ends charging and the operation service order management page generates the corresponding order.

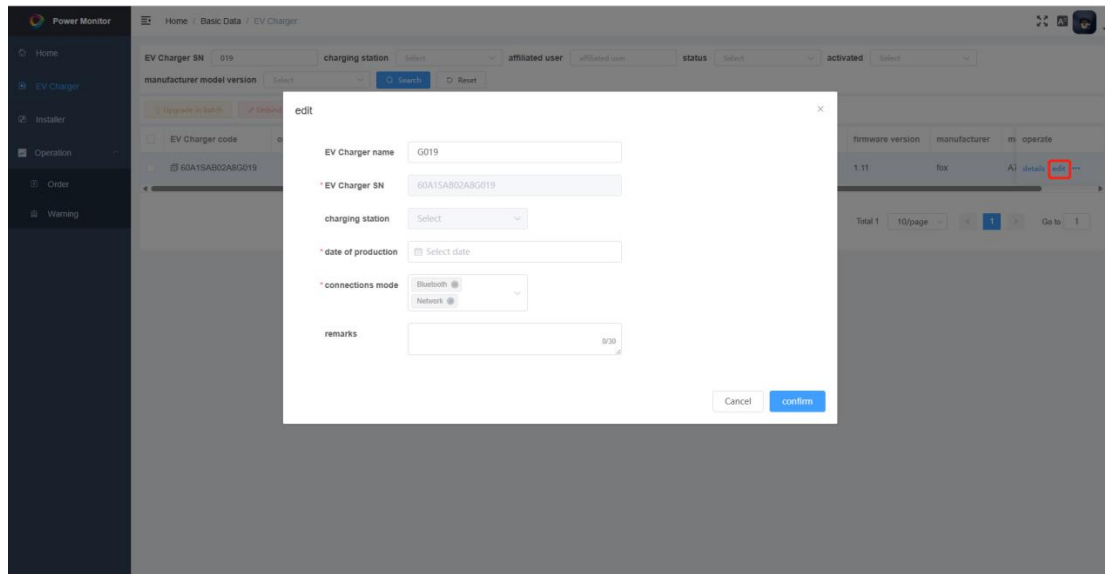
3. Configure charging pile



When the charging pile is in standby and connected state, click the Configure button. You can set the PV linkage mode, charging mode, maximum current, leakage current alarm threshold, load balancing maximum current.

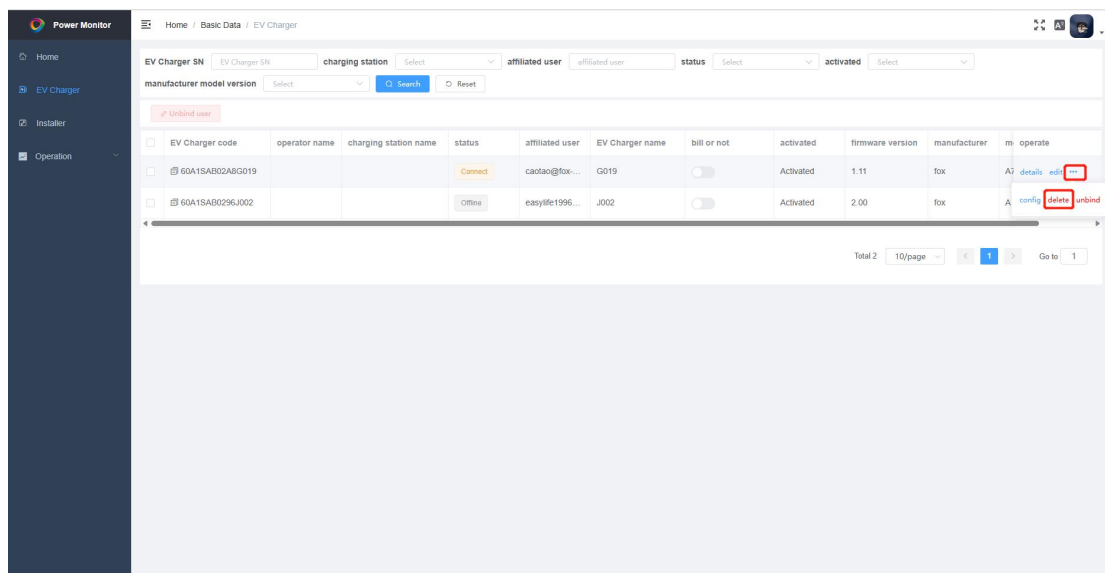
The parameters will be sent to the charging pile after the configuration is completed, and the corresponding parameters can be viewed on the APP. Click Details button to enter the charging pile details page to view the charging pile parameters.

4. Editor



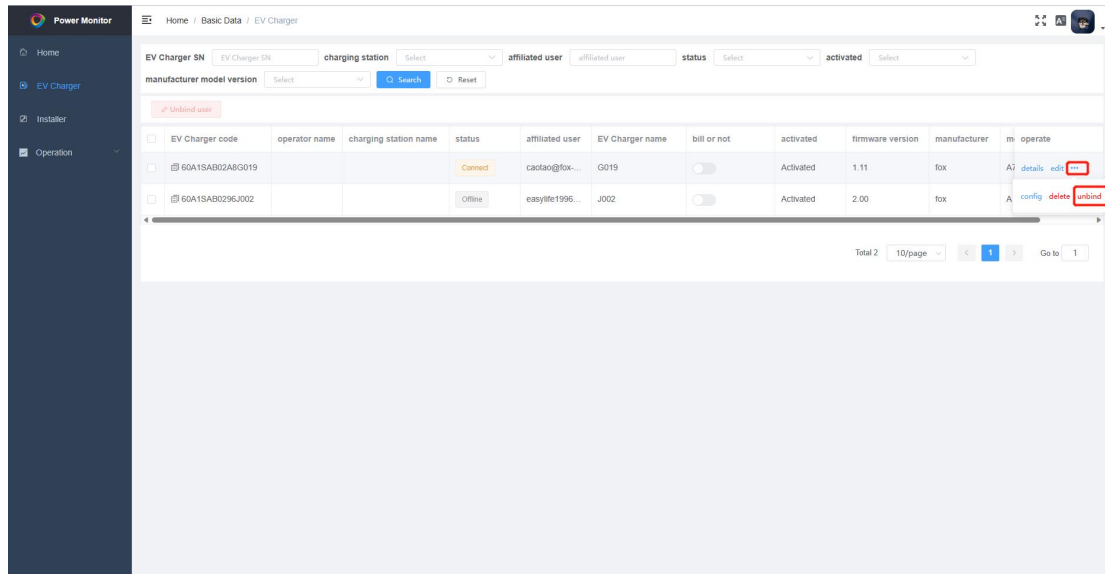
Click the Edit button. You can modify the name of the charging pile, date of manufacture, connection method, notes and other information.

5. Delete



Hover the mouse over the More (three dots) logo on the action bar to reveal the Delete button, click Delete and confirm to delete the corresponding charging pile data.

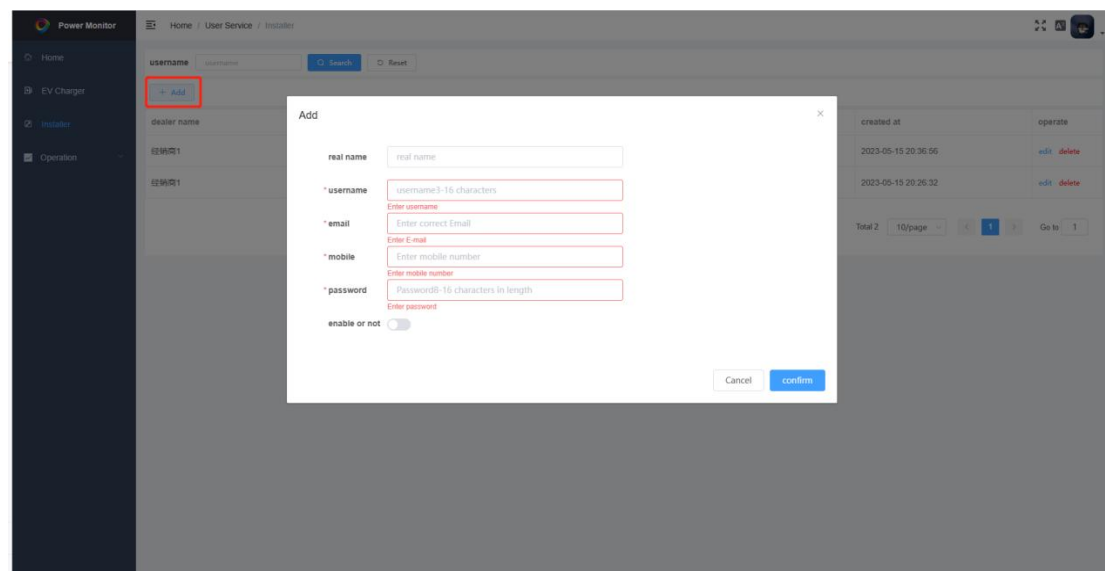
6. Unbind



Hover your mouse over the More (three dots) logo in the action bar to reveal the Unbind button. Click on Unbind and confirm to unbind the charging pile from the user.

➤ Installer

1. New add

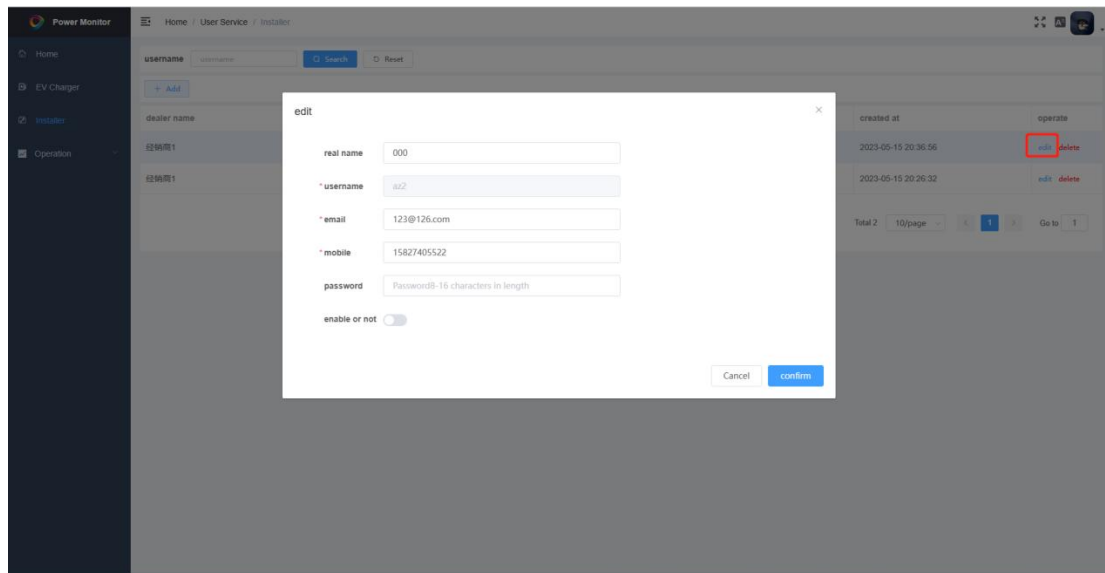


In the left navigation bar, click on the Installer option. Click the Add button. The Add Installer pop-up window will appear. Fill in the information about the installer and OK to add the installer user.

Note: Installer users will only be able to log in with this account in the Fox Switch App if the Enable button is turned on when adding an installer.

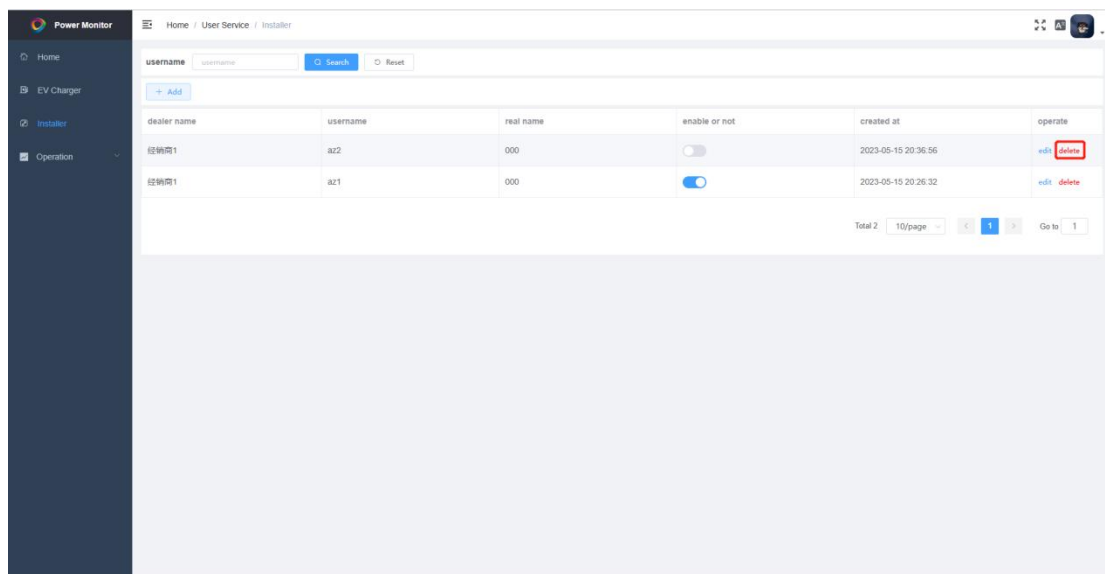
After logging in to the App, installers can operate all functions of the App to install and commission charging pile just like normal registered users.

2. Editor



Click on the Edit button. You can edit the installer's real name, email address, mobile phone number, and whether it is enabled or not.

3. Delete

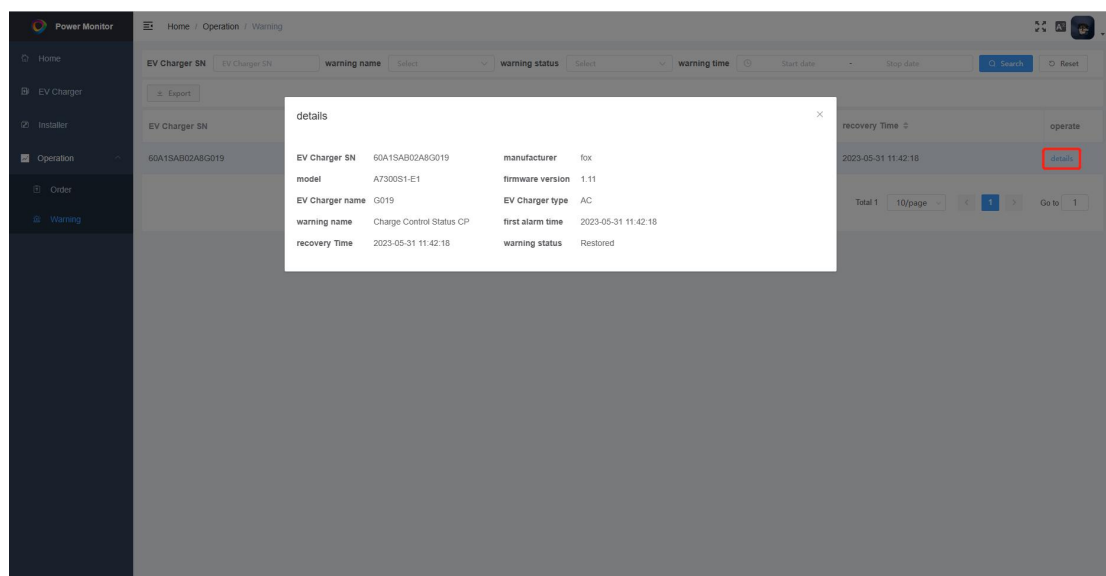
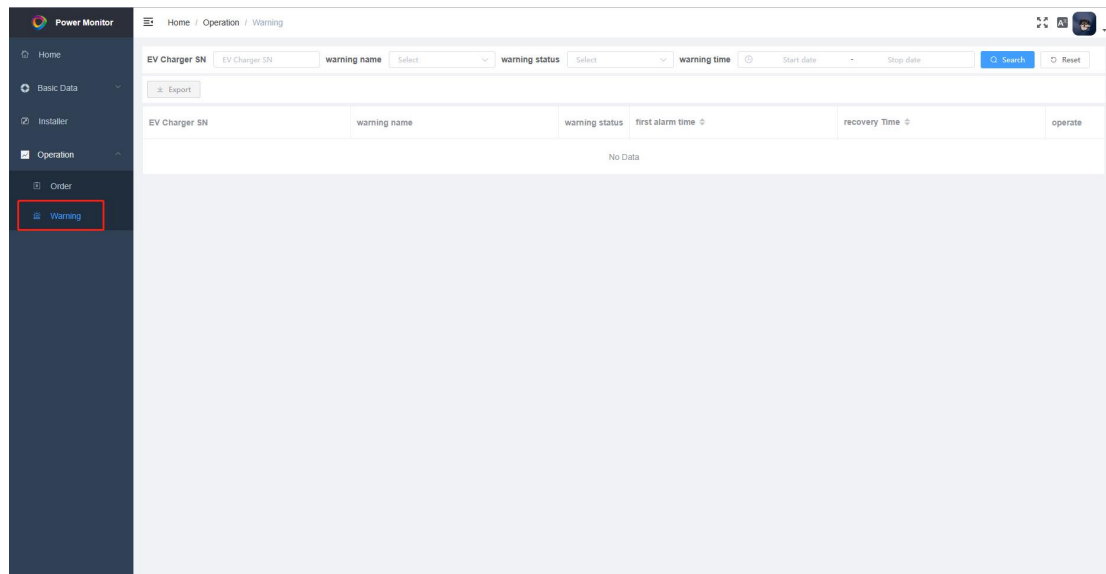


Click the Delete button. You can delete the data related to the corresponding installer.

Note: Only after the installer has swept the code to bind the charging pile in Fox Switch App, the dealer user can see the charging pile in the platform.

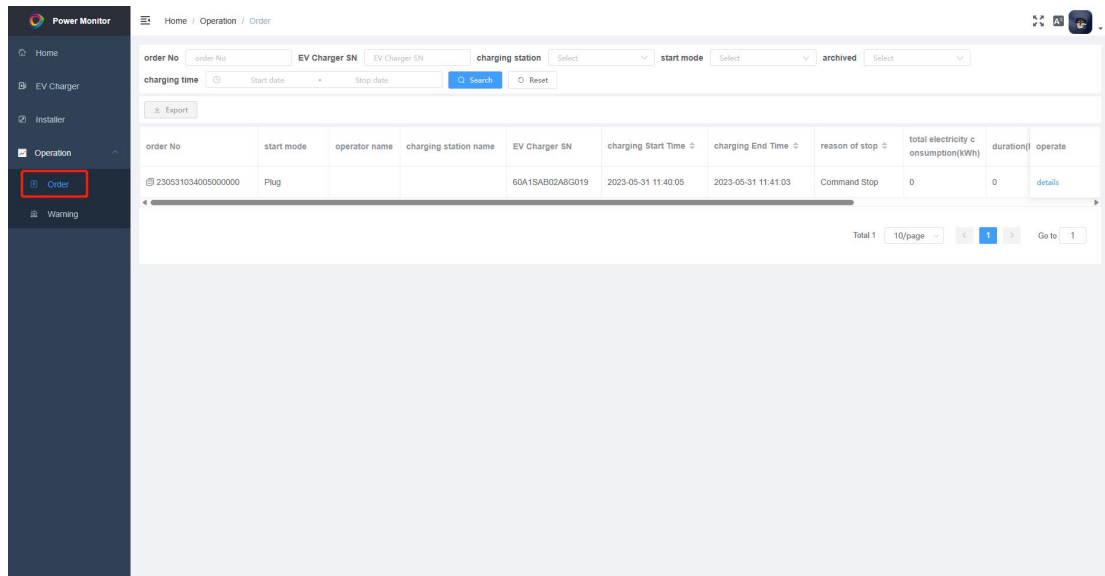
Only installers under the same distributor will be allowed to bind the same charging pile. The installer binding does not affect the normal App user binding and the installer and charging pile binding relationship will be cancelled automatically after 6 hours of the initial binding.

➤ Alarm messages



If the charging pile fails, alarm data will be generated in the alarm message module. Click on the Details button to view the alarm details of the charging pile.

➤ Order Information



Power Monitor

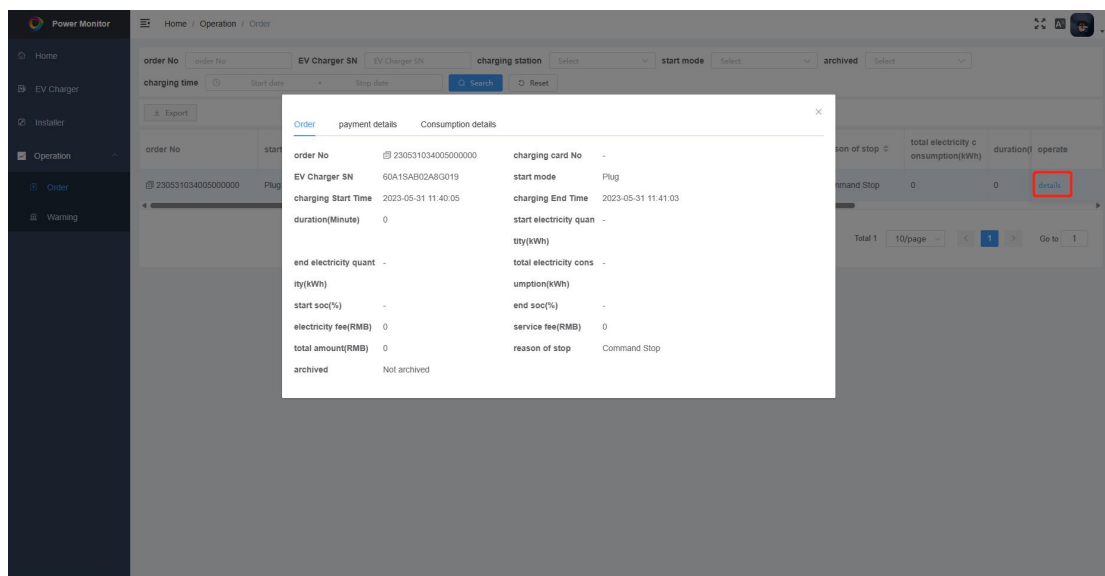
Home / Operation / Order

order No EV Charger SN charging station start mode archived

charging time Start date Stop date

order No	start mode	operator name	charging station name	EV Charger SN	charging Start Time	charging End Time	reason of stop	total electricity consumption(kWh)	duration	operate
230531034005000000	Plug			60A1SAB02A8G019	2023-05-31 11:40:05	2023-05-31 11:41:03	Command Stop	0	0	details

Total 1 10/page < 1 > Go to 1



Power Monitor

Home / Operation / Order

order No EV Charger SN charging station start mode archived

charging time Start date Stop date

order No	start mode	operator name	charging station name	EV Charger SN	charging Start Time	charging End Time	reason of stop	total electricity consumption(kWh)	duration	operate
230531034005000000	Plug			60A1SAB02A8G019	2023-05-31 11:40:05	2023-05-31 11:41:03	Command Stop	0	0	details

Total 1 10/page < 1 > Go to 1

Order payment details Consumption details

order No 230531034005000000 charging card No -

EV Charger SN 60A1SAB02A8G019 start mode Plug

charging Start Time 2023-05-31 11:40:05 charging End Time 2023-05-31 11:41:03

duration(Minute) 0 start electricity quantity(kWh) -

end electricity quantity(kWh) - total electricity consumption(kWh) -

start soc(%) - end soc(%) -

electricity fee(RMB) 0 service fee(RMB) 0

total amount(RMB) 0 reason of stop Command Stop

archived Not archived

After the platform or mobile terminal completes the charging, the order information module will generate the corresponding order, including the order number of this charging, start mode, charging pile SN, start charging time, end charging time and other data. Click Details to view the specific information.

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